

Registration Process



Step 1:

Download App

Step 2:

Register Account

Step 3:

Verify Email

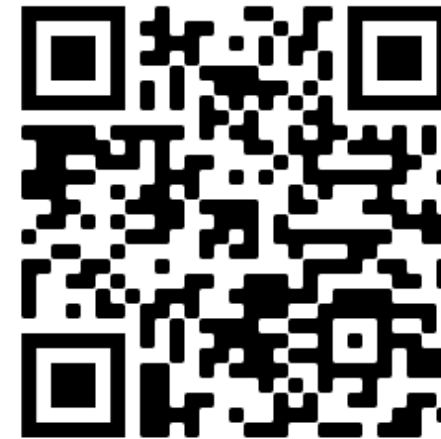
Step 4:

**Provide registered email
address to GoJek**

Scan to download

CDG ENGIE

EV Charging App



What do you need to set up an account?



1. Valid email address which you are able to access

Note: This is the same email that you provide to GoJek so that you will enjoy the preferential rates

2. Password

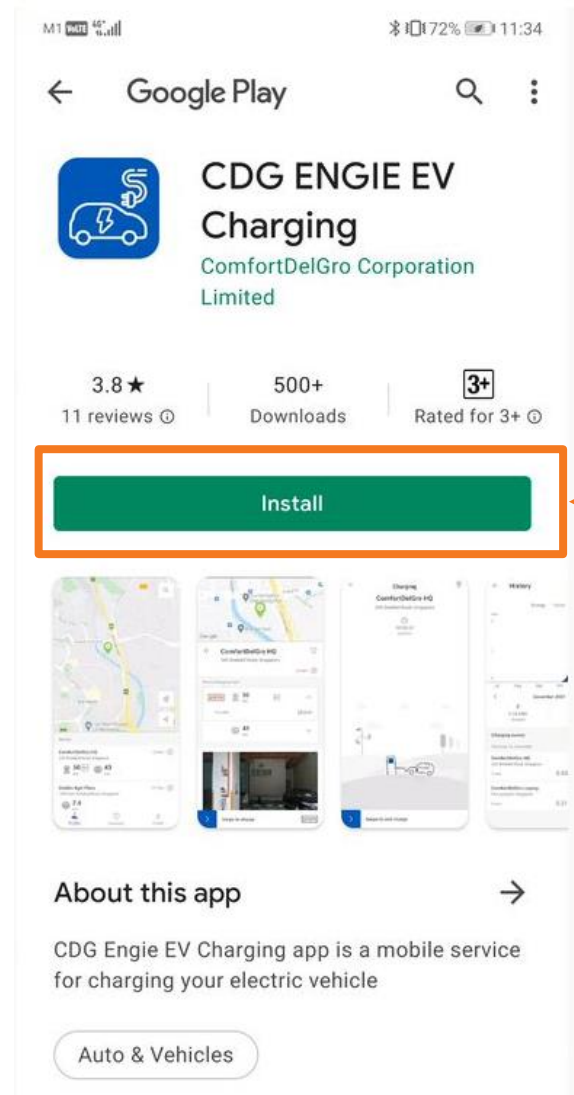
Note: 12 characters in length, at least one uppercase, one lower case and one number

Example: Tanahmeng12\$

3. Valid credit or debit card

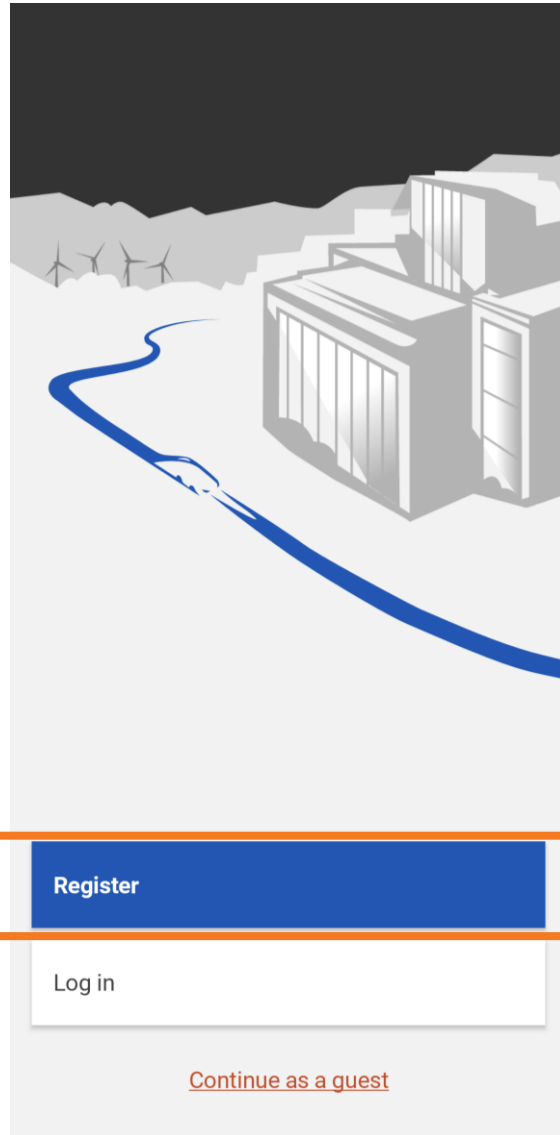
Note: Only Visa or Mastercard

Step 1: Download App



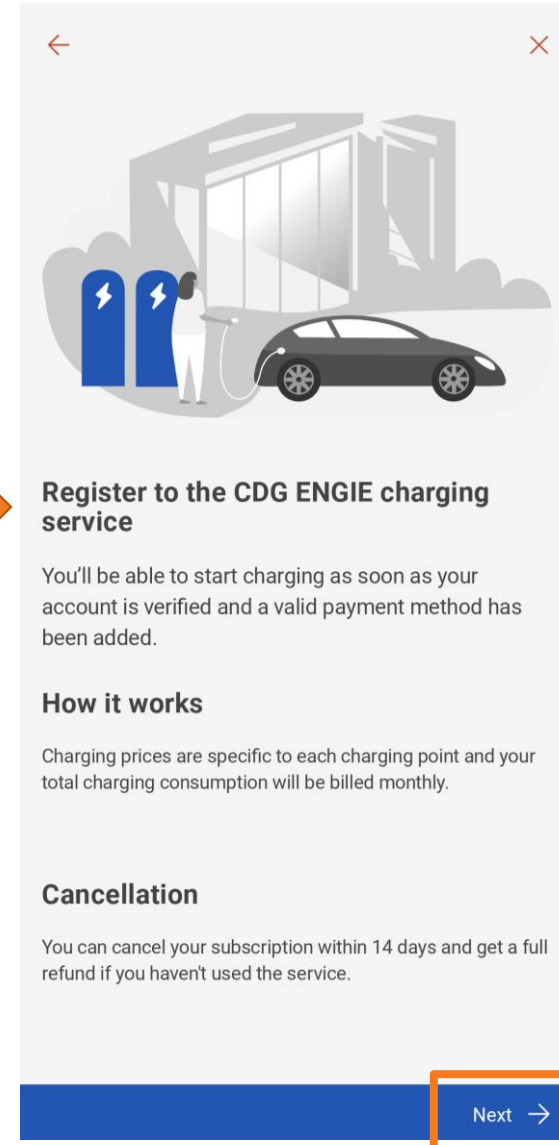
Click 'Install' button

Step 2: Register Account



After clicking 'Register'

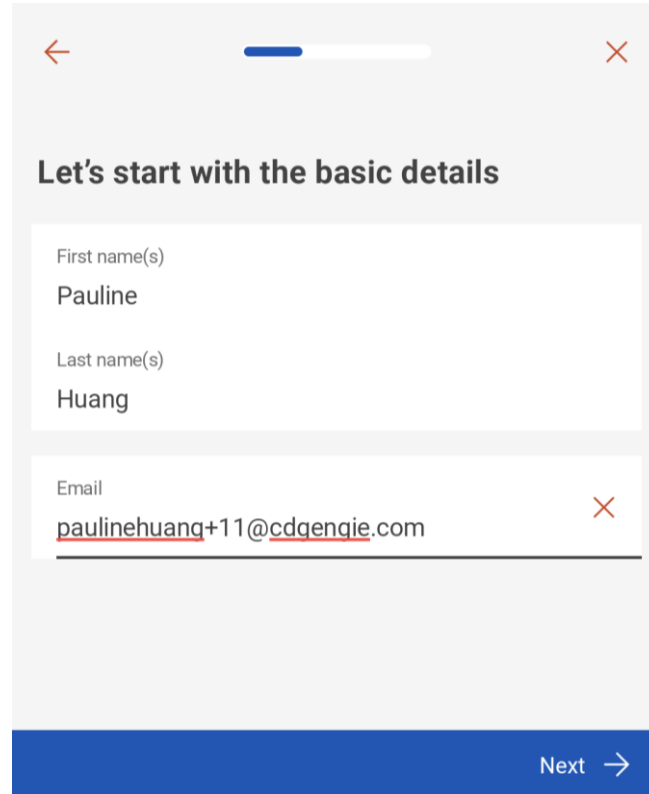
Click 'Register'



After reading, Click 'Next'

Step 2: Register Account

1. Input First Name (E.g.: Pauline)
2. Enter Last Name (E.g.: Huang)
3. Email Address (must be able to access immediately)



Let's start with the basic details

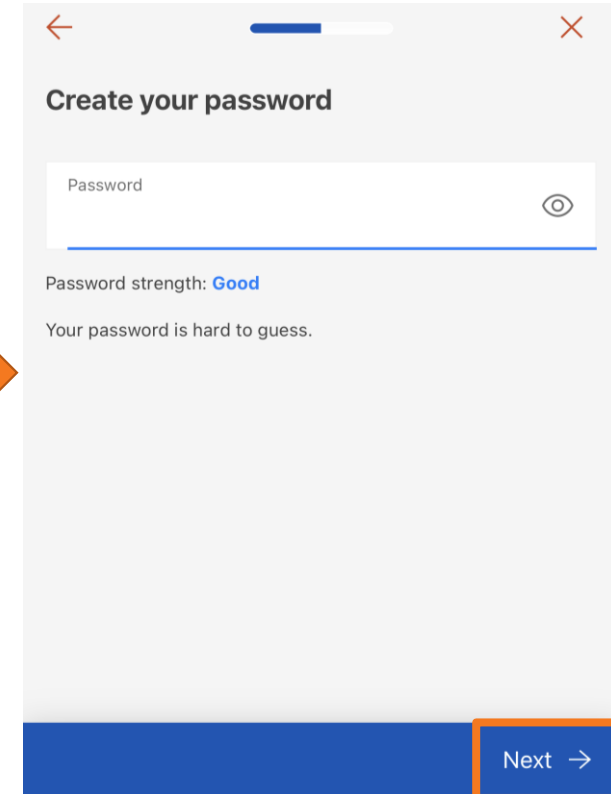
First name(s)
Pauline

Last name(s)
Huang

Email
paulinehuang+11@cdgengie.com

Next →

After clicking 'Next'



Create your password

Password

Password strength: **Good**

Your password is hard to guess.

Next →

4. Input Password (E.g.: Tanahmeng1)

Click 'Next' after inputting your desired password

Step 2: Register Account

Your subscription details

ph huang
paulinehuang+18@cdgengie.com Edit

You can add your payment card after registration is complete.

Terms and conditions

I have read and agree to the [privacy policy](#) and [terms of service](#).

Communication preferences

I would like to receive emails about the service and related offers.


We'll always inform you about changes related to your account by email, regardless of what you have chosen here.

Accept terms to continue →

After clicking 'Accept Terms to Continue'

1. Tick to agree T&Cs

2. Click 'Accept Terms To Continue'



Your account has been created!

We've sent a confirmation email to **paulinehuang+11@cdgengie.com**. Please confirm your email address to start using the service.

You can add your payment method now or later when logging in.

Open email

Add payment card

Step 2: Register Account - Add Payment Card



Credit Card VISA

Card number
1234 5678 9012 3456

Expiry date
MM/YY

CVC / CVV
3 digits

Add payment method



After filling in the necessary details, proceed to click 'Add Payment Method'

Note: The images of the credit card is for illustration purpose only

Step 2: Register Account - Authenticate Card



Enter your One-Time Password (OTP)

An OTP has been sent to your mobile phone number ending with 9815.

Transaction Details

Merchant: VirtaEVChargeProcessor
Transaction Amount: \$0.00 SGD
Card Number: *****

One-Time Password:



You will receive the OTP on your registered mobile number with the bank to authenticate

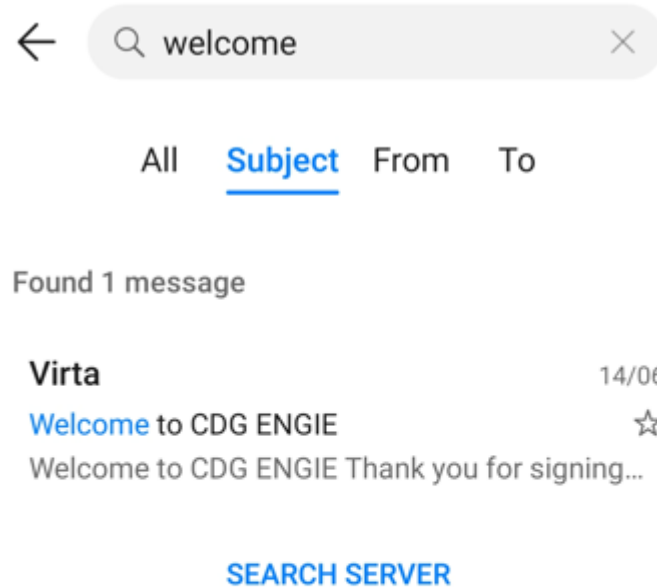
[RESEND OTP](#)

SUBMIT

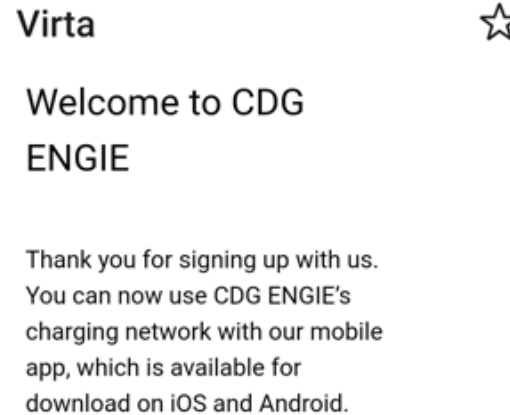
[Need Help?](#)

[Exit](#)

Step 3: Verify Email



1. Check your email Inbox or Junk/Spam folder for the verification email titled 'Welcome to CDG ENGIE'.



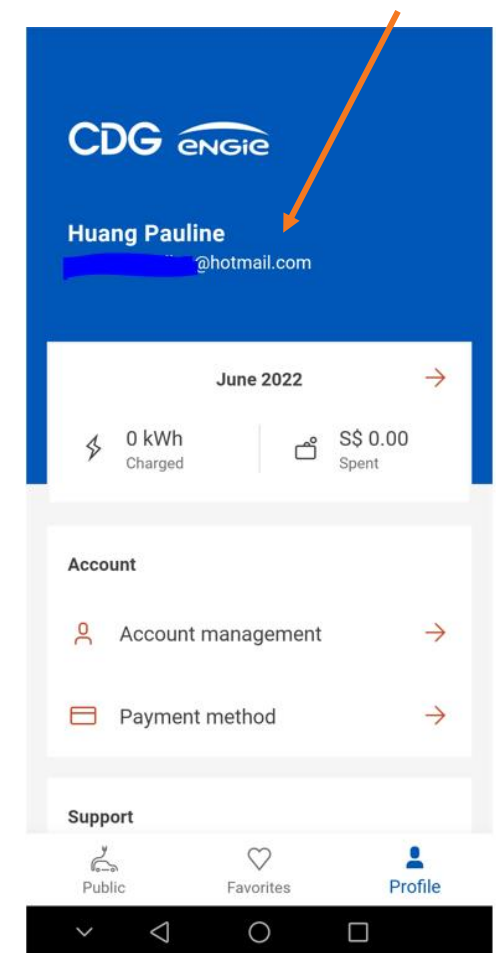
Your username:
[redacted]@hotmail.com

Please click on **this link to verify** your email. Your account will be disabled after 14 days if your email is not verified.

CDG ENGIE EV Charging app allows

2. Click the link to verify

You should be able to log in with your name and email reflected.



Please call our
support hotline at 6881 8383
for immediate attention or
email to support@cdgengie.com.