



EV CHARGING APP
USER GUIDE
CMS 2.0



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 - How to Register My Account
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Download NOW!

Introducing The Enhanced CDG ENGIE App

We are excited to roll out the latest version of the our app, designed to elevate your electric vehicle (EV) charging experience. With a host of new and improved features, this update ensures that long road trips are more seamless than ever before.

The app now includes an innovative feature that allows users to plan their journeys with ease by calculating necessary charging stops based on your vehicle's state-of-charge and specific vehicle type. This feature ensures you're always prepared, so you can drive with confidence and peace of mind.

In addition to this, you'll continue to enjoy full access to charging stations under the regional alliance across Malaysia, a feature introduced in the previous version of the app. Whether you're in the city or on the go, finding a convenient charging station is easier than ever.

The updated app maintains its user-friendly pay-per-charge model, so you no longer need to worry about maintaining a prepaid balance. We've also introduced several exciting new features, including in-app notifications about charger availability, real-time tracking of carbon emission savings, and a detailed summary of your savings and usage to help you keep track of your EV charging habits.

Download the latest version today and make the most of these enhanced capabilities - designed to make every trip smoother, more efficient, and environmentally friendly.

App New Features

CDG ENGIE
Anywhere and Everywhere
Roaming Across Singapore

Search
for the nearest charger
and favourite it

Use Our Travel Planner
to optimise route based
on your battery status

Get Notified
of the charger
availability

Real-Time Update
of charging session
at a glance

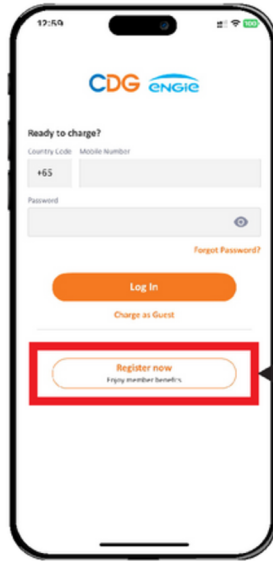
Track
your monthly usage
and payment

STEP-BY-STEP | How to register



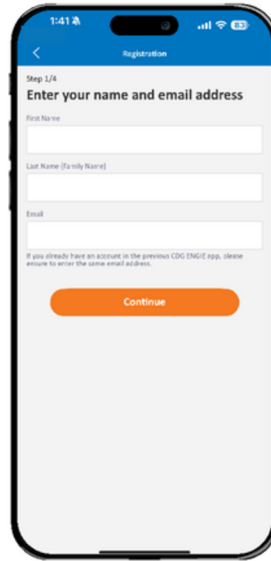
1

Download "CDG ENGIE app"



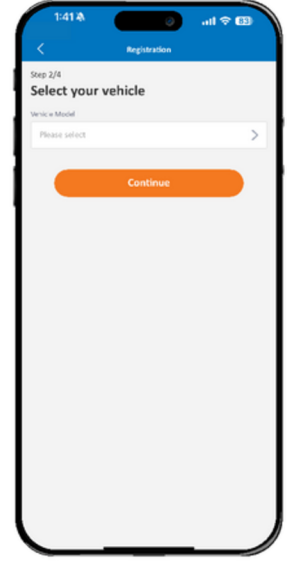
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Register an account



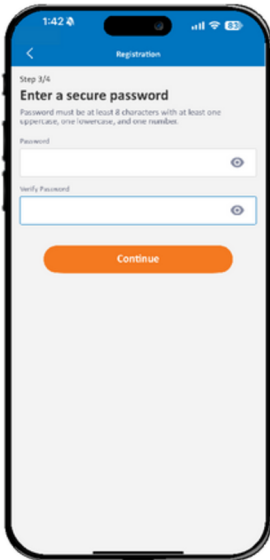
3

Fill in your name and email address



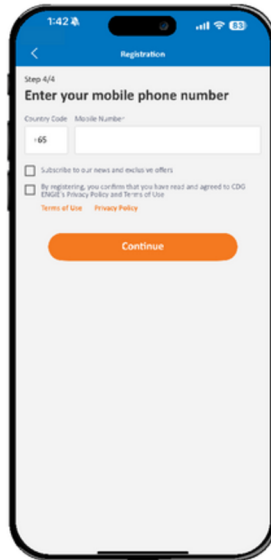
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Select Your vehicle model



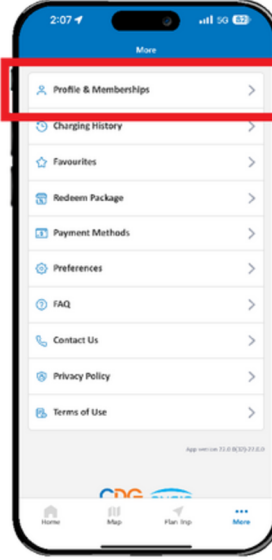
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Enter a new password



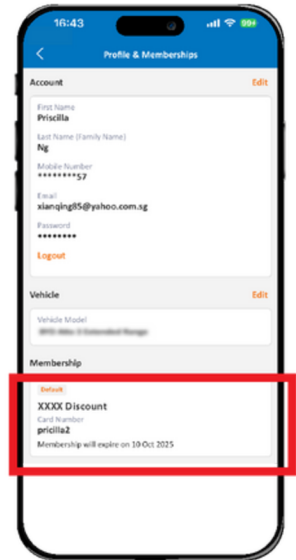
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Enter your mobile phone number



7

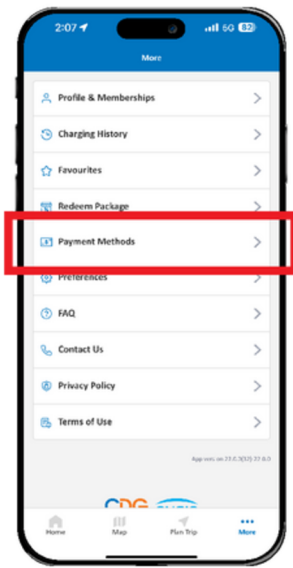
Click on "Profile and Membership"



8

Your membership details appear, and your discount is active.

STEP-BY-STEP | How to add payment card



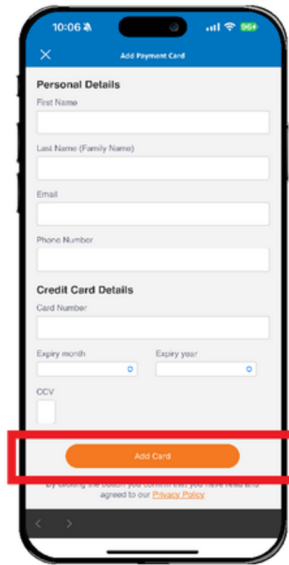
1

Click on "Payment Method"



2

Click on "Add Payment Card"



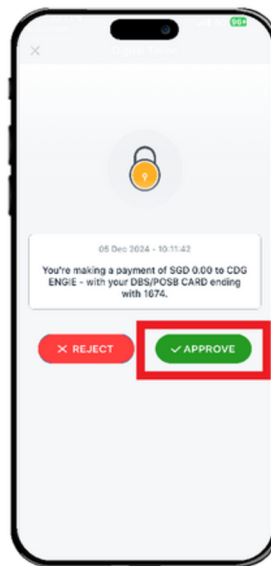
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Fill in your Personal and Credit Card Details. Click on "Add Card"



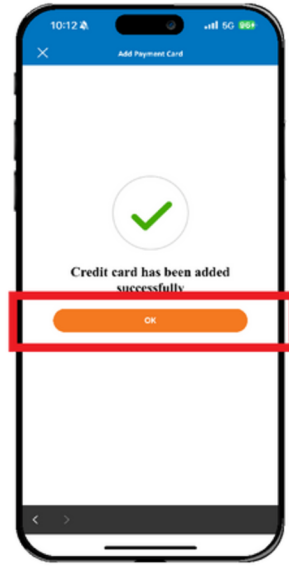
4

Click on your digitalbank app push notification



5

Click on "Approve"



6

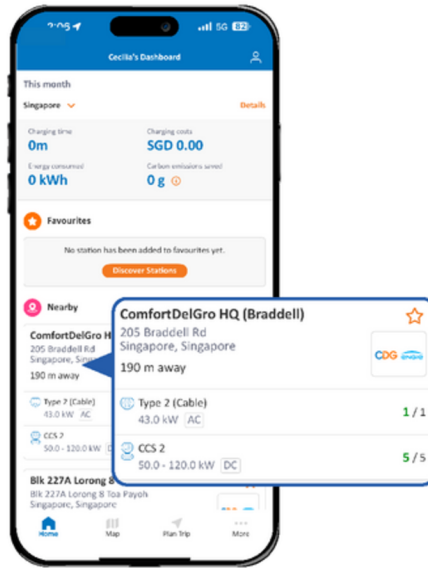
Back to CDG ENGIE app. Click on "ok". Your payment card has been added

STEP-BY-STEP | How to start and stop charging



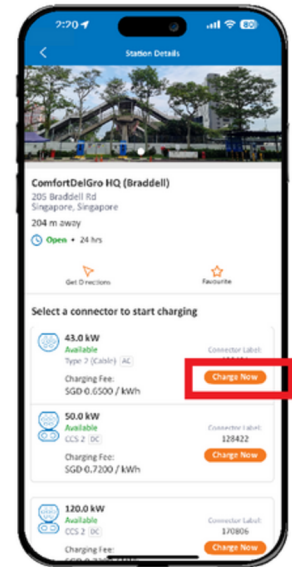
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Open CDG ENGIE app



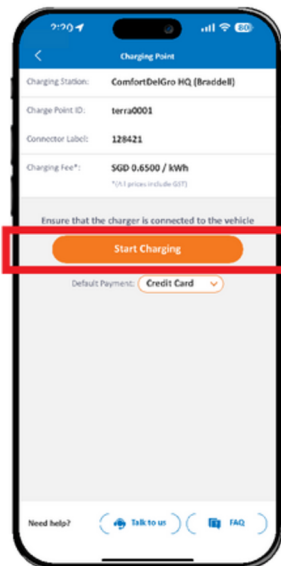
2

Select your charging stations



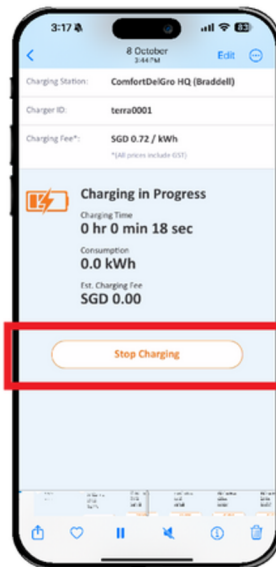
3

Select the charging point. Click "Charge Now"



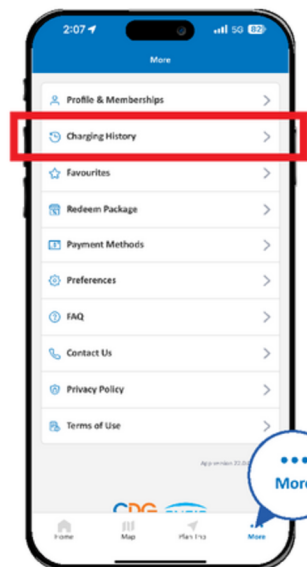
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Click "Start Charging" to start charging



5

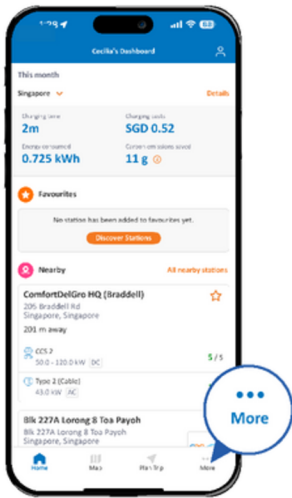
Click "Stop Charging" to stop charge



6

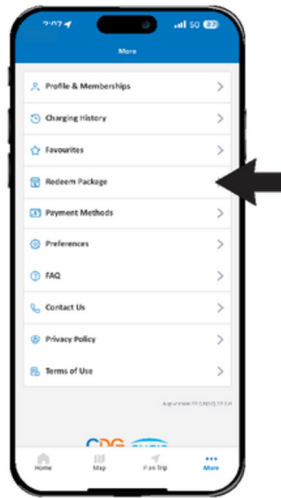
Check your receipt (per charge) from charging history

STEP-BY-STEP | How to Redeem Redemption code



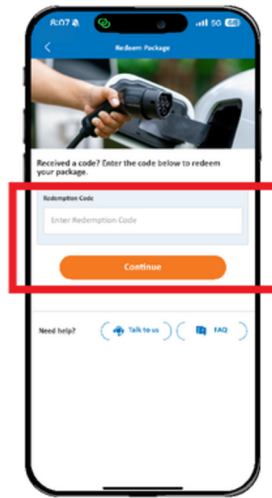
1

Click "More" to open the menu.



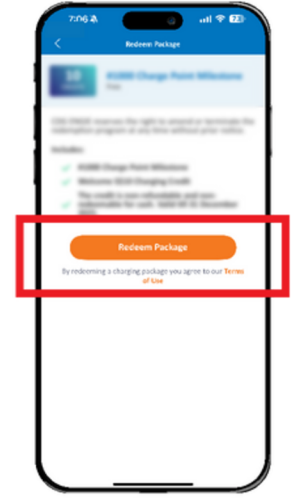
2

Click on "Redeem Package."



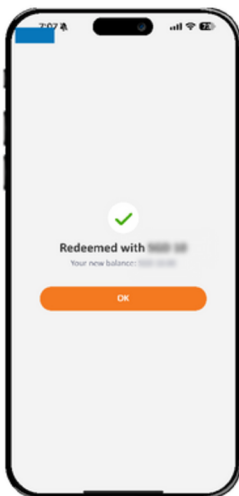
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Enter the redemption code, then click "Continue."



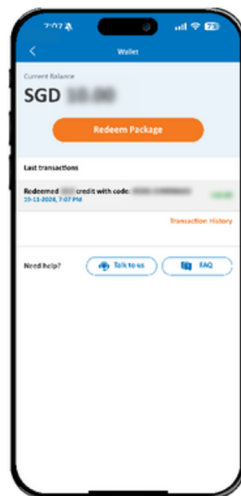
4

Check your redemption value and details. Click "Redeem Package" to complete the redemption.



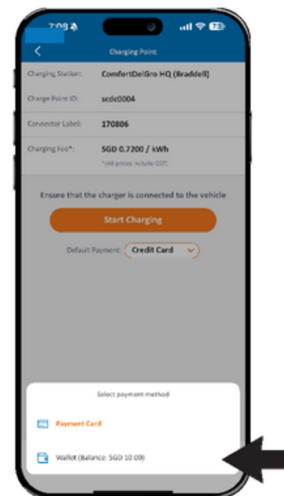
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Receive confirmation of the redeemed credit value.



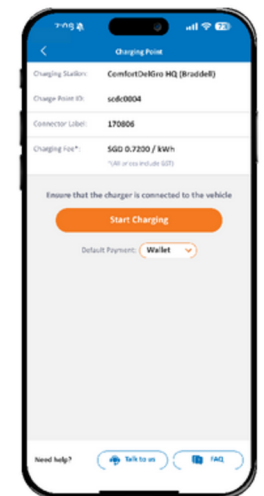
6

The credit value will be added to your wallet.



7

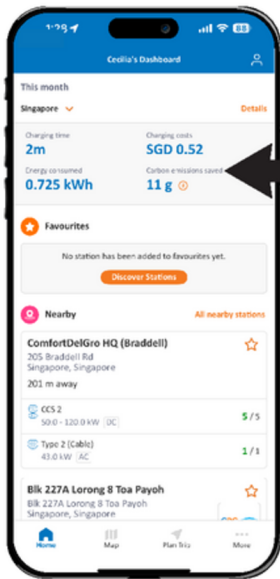
Select "Wallet" as your payment method to utilize your credit.



8

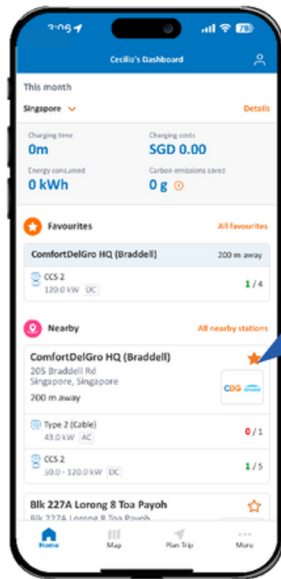
Start charging using the credit from your wallet.

STEP-BY-STEP | Explore the App's New Features



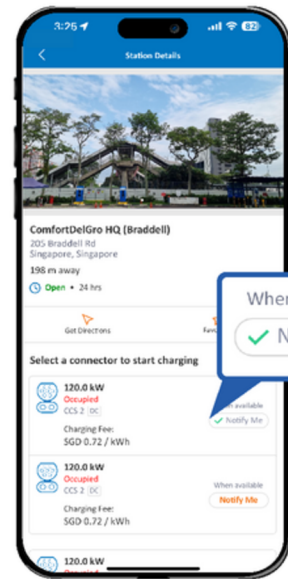
1

A summary dashboard for monthly charged insight



2

Favourite your charging station



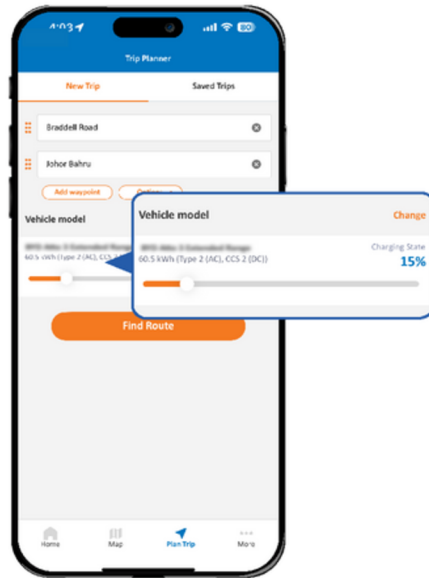
3

Get notified of charger availability



4

Get per charge billing receipt from "Charging History"



5

"Plan Trip" for the travel planner to optimize the route based on battery status.



6

Charging stations roaming across Singapore, Malaysia and Thailand